# How to configure Citrix Workspace on Mac OSX

#### KB0011389

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If you wish to use Citrix Workspace on Mac OSX you will need to download and install the application.

Please follow the steps below to install and set up the Citrix Workspace app.

## 1. Download the client

Visit <u>https://www.citrix.com/en-gb/downloads/workspace-app/mac/workspace-app-for-mac-latest.html (https://www.citrix.com/en-gb/downloads/workspace-app/mac/workspace-app-for-mac-latest.html)</u> and then click the **Download Citrix Workspace app for Mac** button:

# Download Citrix Workspace app for Mac

## 2. Open the DMG File

The *CitrixWorkspaceApp.dmg* file will then download to the **Download** folder. Double click on this DMG file to open it.

## 3. Start Citrix Workspace setup

Double clicking on the DMG file will open the following window. Double click on the **Install Citrix Workspace** icon to start the install.



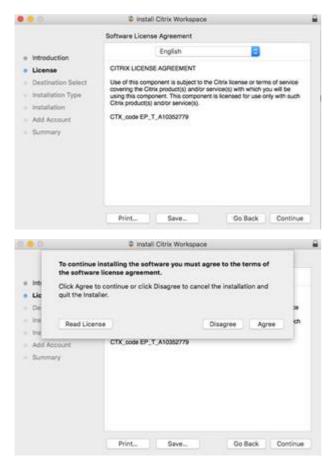
Click **Continue** to run the *This package will run a program to determine if the software can be installed* window.



Click Continue on the Introduction section.



Click Continue and then click Agree on the License section.



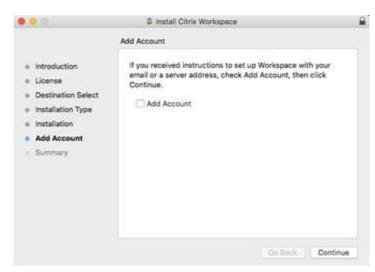
Click **Install** to accept the default installation drive. Or you can click **Change Install Location** to select a different installation disk.

0.0	Install Citrix Workspace	
Introduction     License     Destination Select	Standard Install on "diskDs2" This will take 275.2 MB of space on your computer. Click Install to perform a standard installation of this software for all users of this computer. All users of this computer will be able to use this software.	
Installation Type     Installation     Add Account     Summary		
	Change Install Location	
	Go Back Install	

You will then need to type in your **local Mac credentials** and then click **Install Software** to allow the installation to proceed.

	Install Citrix Workspace	
Introduc  License  Destinat  Installat  Installat  Add Acc  Summar	Installer is trying to install new software. Enter your password to allow this. User Name: csd Password: Cancel Irstall Software	
	Do Back	Continue

Click Continue and leave the Add Account box unticked.



Click Close on The installation was successful window.

0.0	Install Citrix Workspace	
Introduction     Usense     Destination Select     Installation Type     Installation     Add Account     Summary	The installation was completed successfully.	
	Go Back Citot	

You can then move the Citrix Workspace **Installer** to the Trash by clicking the **Move to Trash** button.

0.00	Install Citrix Workspace	
<ul> <li>Introductit</li> <li>License</li> <li>Destinatio</li> <li>Installation Type</li> <li>Installation</li> <li>Add Account</li> <li>Summary</li> </ul>	Do you want to move the "Citrix Workspace" Installer to the Trash? To keep this package and disk image in its current location, click Keep. Keep Move to Trash The installation was successful. The software was installed.	
	Go Back	lose

#### 4. Set up Citrix Workspace

You should now have the Citrix Workspace icon in the Status menus section of the Menu Bar along the top of your Mac. **Right click** on this and choose **Open Citrix Workspace**.



#### 5. Enter the server address

Enter the server address which is storefront.liv.ac.uk and then click Add to proceed.

0.0	Citrix Workspace	
CITRIX	Add Account Enter your work email or server address provided by your IT department: storefront.liv.ac.uk	Menu V
	Cancel	
	To access your Workspace, set up your account.	
	Set Up Account	

#### 6. Enter your details

Enter your MWS username prefixed by livad\ - for example: *livad\username*.

Enter your MWS password, tick the **Remember my password** tick-box and then click **Log On** to proceed.



# 7. Open Apps Anywhere

Once you have logged in, click on the + icon to open the list of applications in Apps Anywhere.

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Applications which are available for you to use are organised in categories. Browse through these categories to find the application you wish to use. For example, if you wish to look at files on your M Drive browse to Utilities > Windows Explorer.

	Citrix W	orkspace			
Workspace		Hassen	David (tech2) 😔	Q. Salarch for lates	
All Applications					
ArcGIS					
Chemistry					
Creo	55 7-De				
CSD	Articulate Storyline 360				
Dr Software 2008	MindGenius 6				
Engineering	MobaXterm		-		
Graphics	Hy Drives	× 1	0	w	222
Lecturers Apps	Notepad	2014	Outlook 2016	Word 2016	AMOS 22
Mathematics	PhyML				
Office	g <sup>R</sup> Putty				
Planon	Remote Desktop Connection				
Prosoma	SideBook & Reader				
Shaderware	SpinPDF				
Stats	O VILS				
Utilities	🤤 Windows Essioner	4			
Varian	WordSmith 7				



Authored by Andrew Michalak Last modified 5 weeks ago

Helpful?

80% found this useful